AGILE COACH PROFESSIONAL CERTIFICATE (ACPC)

(ACPC) VERSION 082019

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Professional Knowledge

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Agile Coach Professional Certificate (ACPC)

Syllabus V082019

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Introduction:

CertiProf® is now offering the professional certification in Agile Coach, Agile Coach Professional Certificate (ACPC), for those who wish to learn and implement Coaching skills to find and manage the necessary changes and thus achieve objectives and meet goals. Coaching is a discipline that consists in the resolution of problems, allowing personal and professional growth to create awareness, improve communication and obtain extraordinary results in life, professionally, in companies or ventures.

This certification based on Agile methodologies is intended to guide people and organizations in the process of changing from a current status to a future or better one in the least painful way possible in order to obtain phenomenal and sustainable results. Agile Coach concentrates in the knowledge of the clients, increases their performance and improves their quality of life.

Learning Objectives:

- To have an overview of the agility, main practices, Coaching and fundamental skills that an Agile Coach must have to be a catalyst for change in people and organizations.
- Learn and understand Agile frameworks and Lean principles, not only at the practice level but also at principles and values levels.
- Develop the teaching capacity to offer the right knowledge, at the right time, in the right way, so that people, teams and organizations are able to comprehend the knowledge for their best benefit.
- To get certified internationally as Agile Coach Professional Certificate (ACPC), endorsing the knowledge and fundamental application of Agile Coach Professional Certificate.

Exam format and duration

This program of studies has a test in which the candidate must achieve a score to obtain the certification in Agile Coach Professional Certificate (ACPC).

- Format: Multiple choice. 40 Questions.
- Duration: 60 minutes maximum, for all candidates in their respective language.
- Prerequisite: None.
- Supervised: It will be at the Partner's discretion.
- Open book: No.
- Pass Score: 24/40 or 60 %.
- Delivery: This examination is available online or paper based format.

Eligibility for certification

Anyone who is interested in expanding their knowledge in Agile Coach and wants to improve their area of work.

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Content

Agile Overview
- Agile - Self-Diagnostic
- Agile Definition
- Why do large organizations use Agile?
- Benefits in Implementing Agile
- Agility Fundamentals
- Agile Manifesto
- The 12 Principles of the Agile Manifesto
- Declaration of Interdependence - Values
- Declaration of Interdependence
- Agile vs Waterfall
- Differences and Similarities
- Differences in Agile vs Waterfall Thinking Process
- Different Thinking
- Differences in Agile vs Waterfall
- The Agile Mindset
- Application Exercise of Reinforcement

Coaching Overview
- Learning Phases during the Change Process
- The 4 Stages to Achieve Wisdom
- Why Coaching in Agile? The Process of Common Change
- A Bit of History About Coaching
- What is Coaching?
- What is and what is not Coaching?
- Skills of Coaching
- General Skills of the Professional Agile Coaching
- Coaching Process
- Powerful Questions to Define Objectives - Part I
- Powerful Questions to Define Objectives - Part II
- Powerful Questions Defining Actions
- Powerful Questions Creating Perspective

Agile Coaching Competency Framework
- Fundamentals Competencies of Agile Coaching
- Practice Leader Lean Agile
- Professional Coaching
- Facilitation
- Mentoring

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- Teaching
- Technical Mastery
- Business Mastery
- Transformation Mastery
- Let's Practice to Identify the Differences

Coaching Mindset/Key Concepts

- V.U.C.A
- What are some VUCA examples in your experience?
- Organizations that Have Adopted Agile 3 Main Characteristics
- Agile Coach
- Agile Coach - Role
- Agile Coach Areas
- Agile Coach Skills
- Agile Team Facilitation (Agile Mindset)
- Mentoring vs. Coaching vs. Management
- Working with Teams – Agile Coach
- Agile Coach Oath
- Values and Principles of an Agile Coach
- The Most Important Habits of an Agile Coach
- Advices for an Agile Coach
- The Coaching Process
- Agile Leadership
- Concept Analysis

Agile Coach DNA/Enterprise Level

- Introduction to the DNA of an Agile Coach
- Catalysts for Culture Continuous Improvement
- Boost Ownership
- Facilitate Barrier Removal
- Develop Competencies
- Promote Awareness
- Agile Coach DNA – Team Level
- Agile Coaching DNA - Enterprise Level

Agile Frameworks Overview

- Main Agile Frameworks – Team and Organization
- Scrum Overview
- Introduction to Scrum
- Scrum Components
- Scrum Principles
- Scrum Aspects

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Introduction to Kanban
Kanban Application
Wrong Reasons
Basic Properties
Scrumban
Introduction to Scrumban
Extreme Programming (XP)
Introduction to Extreme Programming
What is TDD?
FDD (Feature Driven Development)
Crystal Methodologies
Introduction to Crystal Methodologies
Focus - Roles
Dynamic System Development (DSDM)
Introduction to DSDM
Agile Unified Process
Introduction to AUP
Agile UP Phases
DevOps Development and Operations
DevOps
Why DevOps?
DevOps Purpose
DevOps Tools
Scrum of Scrum
Roles (Organization)
Implementation Strategies
LeSS Large Scale Scrum
LeSS
Introduction to LeSS
Framework LeSS
Scaled Agile Framework SAFe
SAFe
Introduction to SAFe
Let's practice simplifying

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